



Railway neighbour

Community Relations
Western House
1 Holbrook Way
Swindon
SN1 1BD

**Network Rail 24-hour
National Helpline
03457 11 41 41**

04 September 2025

Our reference: **SWM1 90m 3ch – 89m 73ch**

Dear neighbour,

Work to the railway cutting at Wick Bridge

We wanted to let you know that we will soon be starting work on the slope next to the tracks in your area, helping us to maintain a safe and reliable railway.

We will be working on the below dates and times, and at nights when trains aren't operating, so our teams can work safely, but please be aware these dates may change.

Date of shifts	Time of shifts
Monday 22 September – Friday 18 November	Weekdays 7am – 5pm
Saturday nights (6 September – 22 November)	Night shift 9pm – 6am

We'll be using heavy machinery and accessing the slope from land next to the railway. We'll be setting up a compound on the north side of the railway, where our teams will operate from.

The nature of our work often means some noise is unavoidable. We're aware we will be working close to your home and will try to minimise this as much as possible, but we're sorry if we do disturb you.

I hope this information is helpful but if you have any questions, there are several ways to contact us, by calling our dedicated 24-hour National Helpline on 03457 11 41 41, visiting www.networkrail.co.uk/contactus or scanning this QR code with your phone for more information about living by the railway.



Yours faithfully

Community Relations



Want to be informed about work happening in your area by email, sign up to our new digital notification system. Simply scan the QR code with your mobile device or visit <https://www.networkrail.co.uk/sign-up/>



Community Relations Executive



Our railway is on a journey to a cleaner, greener future. Help us to be cleaner & greener by recycling this letter.